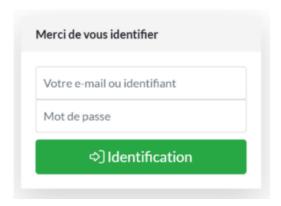


- Reservation is not mandatory to attend a screening, but it guarantees your seat. You can only book one seat per screening.
- Screenings remain accessible to everyone without a reservation, depends on seat availability. Those wishing to purchase a single ticket, as well as pass and accreditation holders who have not reserved their screening, must join the "no reservation" queue designated for this purpose.
- ✓ Once your reservation is complete, please proceed to the line labeled "Reservations and tickets purchased for the session."
- To ensure smooth entry into the theater, kindly arrive 20 minutes before the session starts.
- If you are unable to attend, please cancel your reservation as soon as possible through your online account to free up the seat.

BOOKING ASSISTANCE

- 1. Go to your "Accreditation holder account" or "Festival Pass holder account"
- 2. Log in with the **email you used and the associated password** set after purchasing the pass



3. In the "Program" section, all festival sessions are accessible through different filter: by day, by room, by category, or by film. Select your preferred searching option.



4. A session is displayed as shown below, with the following information: start and end time, category, screening location, status (full (in red), reserved (in green), or open for booking (in yellow)).



5. To book a session, click the selected film title. Then click on "Reserve a seat".



- 6. Your reservations will automatically be added to your pass. You can check at your reservations in the "My Program" tab.
- 7. To **cancel a reservation**, click on the selected film title, then click on the **"trash bin" icon** next to the text '1 reserved seat".